

## **Players Protection Registry**

In case of vulnerable persons, the Gambling Supervisory Authority is keeping a record, a so called "player protection registry".

**The player protection registry includes the case of restrictions based on the court decision as follows:**

- a.) personal identification data of the person subject to legal restrictions,
- b.) restrictions based on the fact of the court decision, and
- c.) the restriction for an indefinite duration, or the start and end date in case of fixed term restrictions.

**Based on a voluntary decision, the player protection registry includes the following:**

- a.) personal identification data of the person under significant self-constraint,
- b.) the facts of the player's voluntary decision,
- c.) one or more of the designated games or game organizers, as affirmed in the players the self-constraint declaration, and
- d.) the start and end date of the restriction.

The Gambling Supervisory Authority is registering the significant self-constraint declaration and the declaration of its withdrawal, furthermore the decision on the legal restrictions in the player protection registry, no later than on the next working day after the date of receiving it.

The purpose of the player protection registry is to restrict the participation of these persons in gambling. The Casino may only manage and use the data of the player protection registry to restrict the participation of these persons in gambling activities as described above.

We may gain insight into the player protection registry only in order to fulfill our supervisory obligations. The insight happens electronically by downloading and using an electronic extract.

In accordance with the Gambling Supervisory Authority, under the act on the player's prevention, and in connection with the type of game stated in our business license, we receive only a generated, electronic extract, containing a non-decipher alphanumeric code about the client's identification personal data, we may use this information only to check the player at his entry.

When the player enters the Casino, our employee at the reception desk controls, whether the player is restricted in the Gambling Supervisory Authority's player protection registry, with regard to one or more gambling types or gambling

organizers. The comparison - after entering the personal data - is determined automatically with the help of the alphanumeric code generated from the personal data of the player. The comparison is carried out automatically by a computer program.

The query is compared with the alphanumeric code generated from the personal data of the player and the alphanumeric code contained in the extract. The alphanumeric code is automatically generated by the computer software.

If the two codes match, the Casino will refuse the player registration, even if the player is already registered, the Casino will restrict his gambling opportunities.

In case of failure (when the result of the query cannot be found within 30 seconds after the start of the query) the Casino is exempt from its duty of control, with regard to the inclusion in the registry or the player's entry.

The organizer is obliged to keep the data and any documents of the player protection registry for 6 years, counted from that date, when the data and mentioned documents were provided.

### **Obligations of the Casino**

According to the current legislation the Casino is committed to identify the customer (player), on the basis of statutory documents, when entering the Casino. If the customer is not willing to display his personal identity, its entry must be refused.

Persons below 18 years are not allowed to enter the Casino.

The Casino (organizer), will not carry out the identification process, and refuses to record any player in the registry, if the player's age is under 18, or if its legal age cannot be established beyond doubt.

The Casino immediately suspends any player from participating in gambling, and deletes the player from the registry - after the successful settlement with respect to the gambling category - when he notes, that the player is a minor or his age cannot be established beyond doubt.

The Casino checks within the meaning of the law on prevention and control of money-laundering and the financing of terrorism, before the registration of the player, if the player - based on the data in the player protection registry falls under any restrictions - relating to any category or organizer.

If a player is - according to data of the player protection registry - under restriction, then the Casino will refuse the identification and registration of that player. If - according to the electronic registry - a player is under a specific restriction, then the Casino cannot allow him to participate in that specific gambling category, referred to the restriction (transactions will be cancelled, gains will be paid out, the tokens and tickets will be changed back).

About the reason of the refusal of the registration in the player protection registry, the player will be informed with a copy of the electronic confirmation.

If the Casino is refusing to register a guest, or refuse his entry, because the guest is not of legal age, e.g. not 18 years old, so these guests are issued with educational documents about the player protection, the game ban and about the tighten measures in connection with the protection of minors. In any other case the information found in the in the § 3 of the Government Decree 329/2015 (XI.10.) about the detailed rules of responsible game management will be made available for the player.

The Casino will transmit the above data electronically to the Gambling Supervisory Authority by the 20th day of the following month.